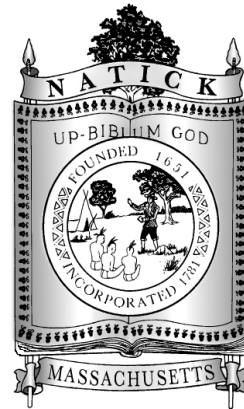


A presentation for the employees of the Town of Natick



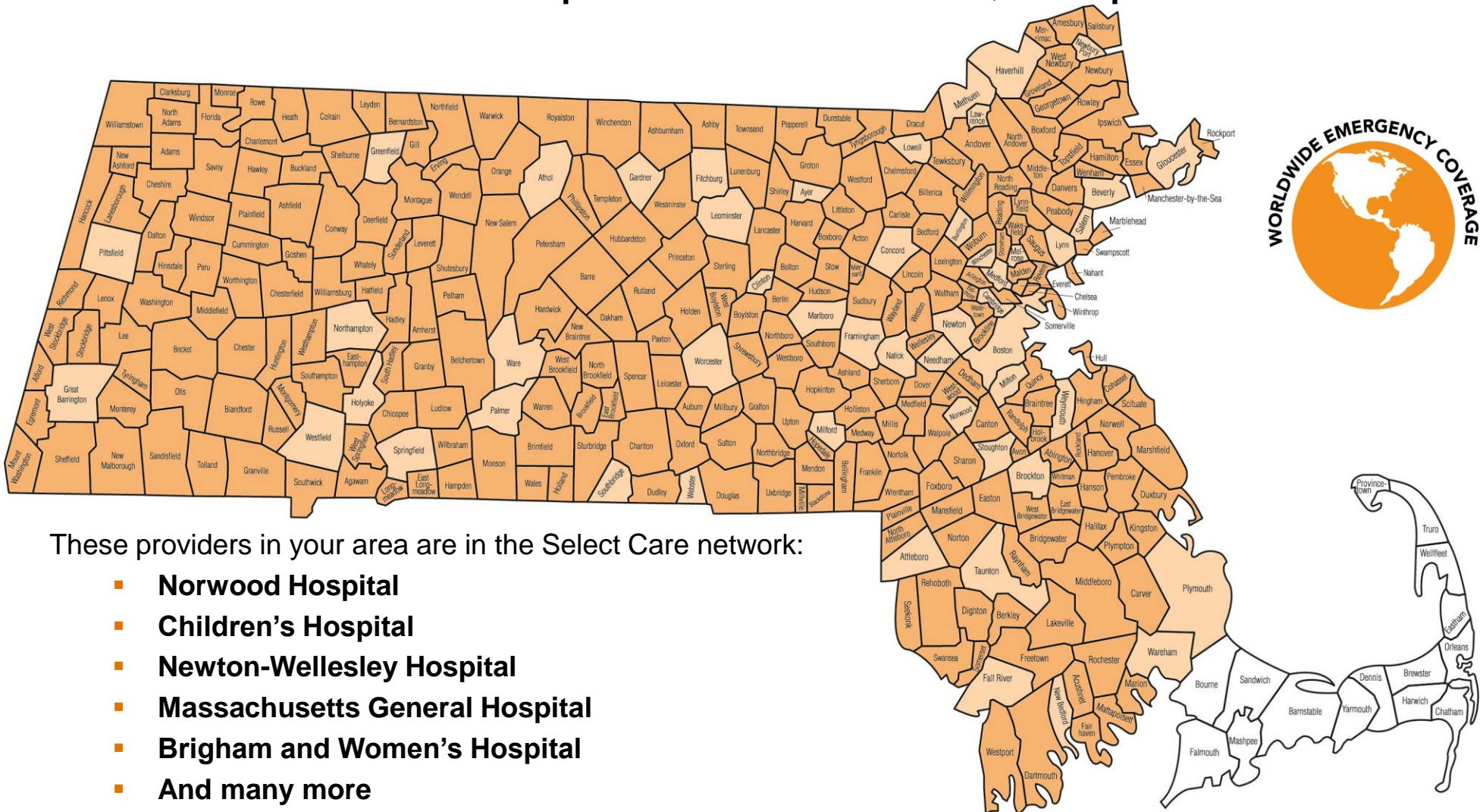
Rate Saver – Select Care and Direct Care

Benefits	Your Cost
Office Visit (Primary Care Physician)	\$20 per visit
Urgent Care – Including Minute Clinic	\$20 per visit
Specialist	\$35 per visit
Imaging (CAT, PET, MRI)	Covered in Full
Short Term Rehabilitative (Physical Therapy)	\$20 per visit
Prescription – 30 day supply	\$10/\$25/\$45
Prescription – 90 day supply	\$20/\$50/\$90
Emergency Room (waived if admitted)	\$75 per visit
Inpatient Care	\$250 per admission
Same Day Surgery	\$125 per surgery
Durable Medical Equipment (DME)	Covered in full
Mental Health and Substance Abuse – Outpatient Care	\$20 per visit
Out of Pocket Maximum (OOP)*	\$1,000 Individual / \$2,000 Family

* Out of Pocket Maximum (OOP) is the maximum co-pay exposure a member is responsible to pay during a benefit period. After a member has met the OOP the plan will pick up all services at no co-pay. The OOP excludes monthly premiums.

Select Care

Broad network option with over 42,000 providers



Select Care

Hospitals—*Includes all hospitals in Direct Care, **plus:***

Anna Jaques Hospital
Athol Memorial Hospital
Baystate Franklin Medical Center
Baystate Mary Lane Hospital
Baystate Medical Center
Baystate Wing Hospital
Berkshire Medical Center
Beth Israel Deaconess Hospitals,
Milton, Needham and Plymouth
Beth Israel Deaconess Medical Center
Brigham and Women's Hospital
Carney Hospital
Children's Hospital
Clinton Hospital
Cooley Dickinson Hospital
Dana-Farber Cancer Institute
Fairview Hospital
Good Samaritan Medical Center
Heywood Hospital
Holy Family Hospital
Holyoke Medical Center
Lawrence Memorial Hospital
Lowell General Hospital, Saints Campus
Marlborough Hospital
Massachusetts General Hospital
Melrose-Wakefield Hospital

Mercy Medical Center
Merrimack Valley Hospital
Morton Hospital
Nashoba Valley Medical Center
New England Sinai Hospital
Newton-Wellesley Hospital
Noble Hospital
North Shore Medical Centers
Norwood Hospital
Saint Anne's Hospital
Saint Elizabeth's Medical Center
Sturdy Memorial Hospital
UMass Memorial Medical Centers

New Hampshire/Vermont hospitals:

Catholic Medical Center
Cheshire Medical Center
Elliot Hospital
Exeter Hospital
Mary Hitchcock Memorial Hospital
Parkland Medical Center
Portsmouth Regional Hospital
Southern New Hampshire Medical Center
Southwestern Vermont Medical Center

Physician groups—

*Includes all groups in
Direct Care, **plus:***

Atrius Health
Dedham Medical Associates
Granite Medical
Harvard Vanguard Medical
Associates
North Shore Medical Group
Prima Care
Saint Anne's IPA
Valley Medical Group
Williamstown Medical Associates

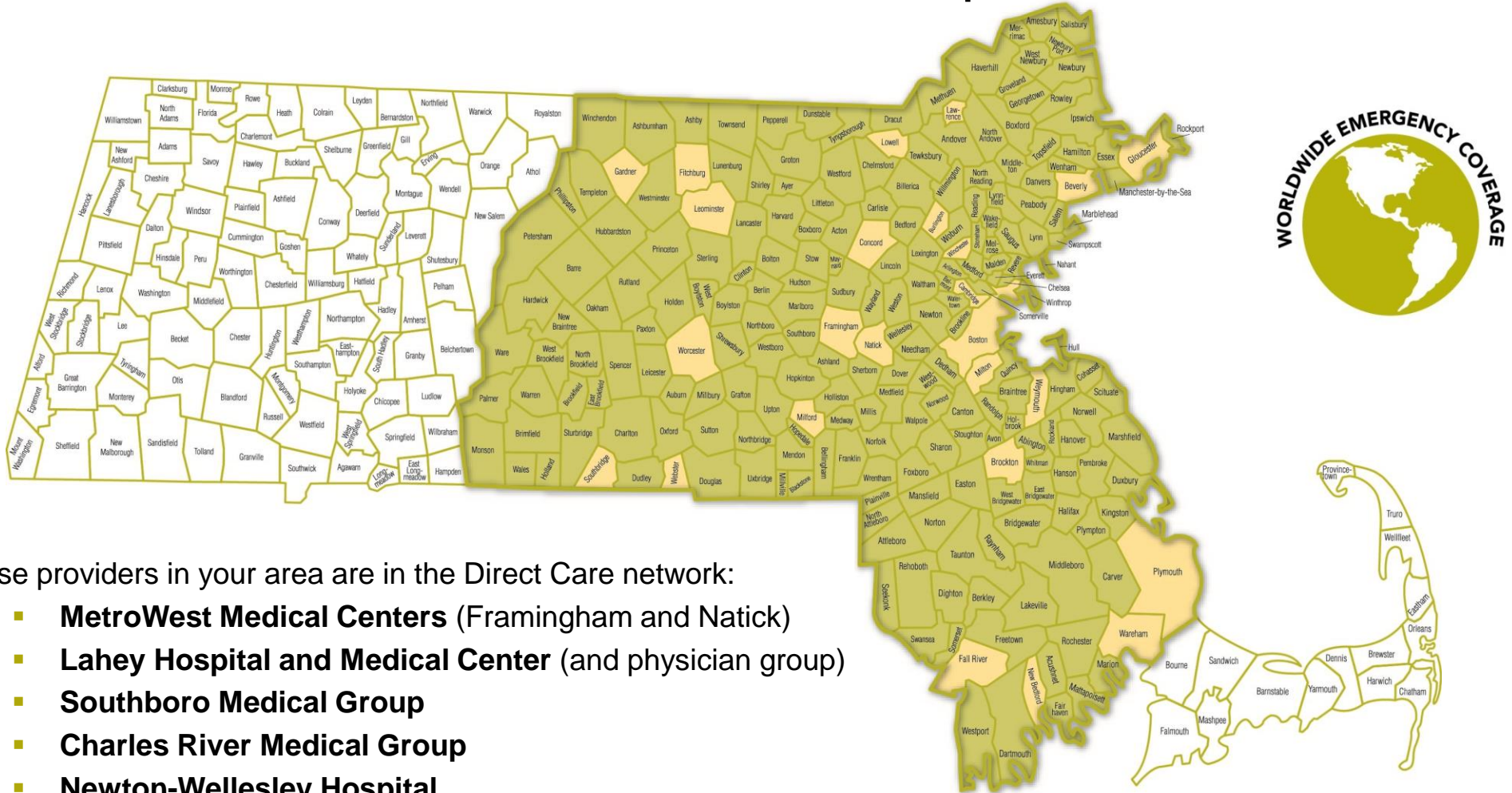
New Hampshire groups:

Advantage Network PHO
Catholic Medical Center
Physicians Practice Associates
Dartmouth Hitchcock (Keene,
Nashua, Manchester)
Derry Medical Center/Londonderry
Family Practice
Derry Pediatrics
Elliot Physician Network
Southern New Hampshire Internal
Medical Associates



Direct Care

Limited network over 30,000 providers



These providers in your area are in the Direct Care network:

This plan provides access to a network that is smaller than the Select Care network. In this plan, members have access to network benefits only from the providers in Direct Care. Please consult the Direct Care provider directory—a paper copy can be requested by calling our Customer Service Department at 1-800-868-5200—or visit the provider search tool at fallonhealth.org to determine which providers are included in Direct Care.



Direct Care

Hospitals

Addison Gilbert Hospital
Beth Israel Deaconess Hospital, Milton
Beth Israel Deaconess Hospital-Plymouth
Beverly Hospital
Brigham and Women's Faulkner Hospital
Charlton Memorial Hospital
Emerson Hospital
Harrington HealthCare at Hubbard
Harrington Memorial Hospital
HealthAlliance Hospitals
Heywood Hospital
Lahey Hospital and Medical Center
Lawrence General Hospital
Lowell General Hospital, Main Campus
Massachusetts Eye & Ear Infirmary
MetroWest Medical Centers
Milford Regional Medical Center
Mount Auburn Hospital
Newton-Wellesley Hospital
New England Baptist Hospital
Saint Luke's Hospital
Saint Vincent Hospital
Signature Healthcare Brockton Hospital
South Shore Hospital
Tobey Hospital
Tufts Medical Center
Winchester Hospital

Physician groups

Acton Medical Associates
Allied Pediatrics of Greater Brockton, Inc.*
Brockton Area Primary Care, LLC*
Cape Ann Medical Center
Cape Ann Pediatrics
Central Massachusetts IPA, LLC
Charles River Medical Associates
Greater Lawrence Family Health Center
Harrington PHO
Highland Healthcare Associates IPA
Jordan Physician Associates
Lahey Clinic Physicians
Lawrence General IPA
Lowell General PHO
Mass Bay Medical Associates, LLC*
MetroWest Quality Care Alliance*
Milton Primary Care, LLC*
Mount Auburn Cambridge IPA
Northeast PHO
Newton-Wellesley PHO
Pediatric Associates of Brockton, Inc.*
Pentucket Medical
Plymouth Bay Primary Care, LLC*
Primary Care Medical Associates, LLC*
Reliant Medical Group
Saint Vincent Medical Group

Signature Healthcare
Bridgewater Goodard Park
Medical Associates
Signature Healthcare Brockton
Hospital and affiliated
providers
South Shore PHO
Southboro Medical Group
Southcoast Physicians
Network
Tufts Medical Center
Physicians Organization,
Inc.*
Woburn Pediatric Associates,
LLC*

** A New England Quality Care Alliance
Group*



Direct Care Peace of Mind Program™

This benefit is available to Direct Care members and provides access to receive a second opinion and treatment for specialty services at one of these medical centers in Boston that may not be part of the member's provider network:

- **Beth Israel Deaconess Medical Center**
- **Brigham and Women's Hospital**
- **Children's Hospital**
- **Dana-Farber Cancer Institute**
- **Massachusetts General Hospital**



Covered no matter where you go

- **Worldwide emergency coverage**

Fallon members are covered for emergency services worldwide. Emergency services do not require referrals or authorizations.

- **Out-of-area student coverage**

Students attending school outside their Fallon plan's service area are covered for certain services while out-of-area, as long as it's authorized in advance by Fallon.



Find your doctor

Just visit fallonhealth.org and follow these simple steps:

home | about FCHP | news | careers | contact us | site map | español

search Search

Affordable health insurance from a trusted source.

you are here: > [Home](#) | Find a doctor

Find a doctor, dentist, or other health care provider

Quick search by health care provider's name

☒ Search our regional networks
☐ Search our national PPO network

Search this state: MASSACHUSETTS

Health care provider's name: Last name, first name

Examples:

- williams, jack
- St. John, Amy
- Smith

Search

Advanced Search

☒ Search our regional networks
☐ Search our national PPO network
☐ Search a specific plan's network

Select a plan "Required"
[I'm not sure what my plan network is](#)

Search by tier
"Required" if Tiered Choice
[What is a tier?](#)

Enter your ZIP code or your city and state (Required)

Examples:

- 01608

- Click on **“Find a doctor”** in the members section, or on the home page.
- Click on **“Search our regional networks”** for your Fallon network.
- If you are **looking for a specific provider, type his/her last name** (once you start typing, you will be given a list of providers to choose from).
- If you don't have a particular provider in mind, you can **use the advanced search option to search by ZIP code to find a provider convenient to you.** You can use this advanced search option for specialists as well as for primary care providers.

We update the provider listing on fallonhealth.org every day, so you can trust that you are seeing the most up-to-date information. You can also call our Customer Service Department at 1-800-868-5200.



It Fits! program

One of the most flexible fitness benefits
in Massachusetts pays you back for:

- School/town sports programs
- Memberships at the gym of your choice—no limitations!
- Ski lift tickets, season passes & lessons
- Weight Watchers®
- Yoga, Pilates, aerobics classes
- New cardiovascular home fitness equipment
- And more!

Select Care
\$400 family
\$200 individual

Direct Care
\$500 family
\$250 individual

Weight Watchers® is a registered trademark of Weight Watchers International, Inc.

Cardiovascular home fitness equipment must be new and purchased in 2016 or beyond at a retail store or at Amazon—receipt and proof of payment required. Excludes secondary markets such as Craigslist and eBay.



Value-added features

EyeMed® Vision Care

Members receive up to 35% discount off of frames and lenses when they shop with a participating EyeMed vendor. EyeMed's Network includes thousands of private practitioners and retailers nationwide, including LensCrafters®, Sears OpticalSM, Target Optical®, JCPenney® and most Pearle Vision® locations.

CVS Caremark ExtraCare® Health Card

Members get a 20% discount on more than 1,500 CVS/pharmacy-brand health-related products—good at any CVS/pharmacy store or online at cvs.com.

Mobile APP ID Card for the iPhone and Android

Never lose or forget your ID card again! View co-payments, use at doctors office or e-mail or fax an image of your ID card to a doctor, hospital or pharmacy.

Preventive Family Dental

Members receive discounts on cleanings, x-rays and other routine services with participating providers.

Chiropractic Services

Fallon Health partners with American Specialty Health Administrators, Inc. (ASH) to provide access to thousands of contracted chiropractors, acupuncturists and massage therapists. Member can seek care with participating providers for just a co-payment.

Quit to Win!

A free counseling program with tobacco cessation experts in a group setting or by telephone.

Oh Baby!

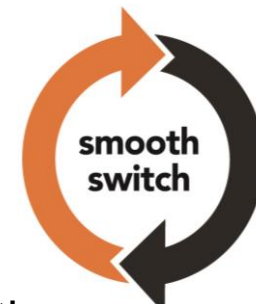
Program for new and expectant parents that provides prenatal vitamins, a convertible car seat, portable electric breast pump and other “little extras”—all at no additional cost.



How we implement your group...service

There are no two groups exactly the same. That's why Fallon customizes your enrollment to work for you and your employees.

- **Enrollment meetings**—your Fallon sales representative will run your meetings for you.
- **Continuity of care**—Fallon member service specialists can work with your employees to answer questions and help with specific needs.
- **Interpreter services** for initial enrollment, and language line services for all other Fallon member needs.
- **Client service manager**—available depending upon size of the group
- **Outreach calls**—member welcome calls to large groups



Once on board, you'll receive consistent excellent service and follow-up from your dedicated Account Manager ... your point person for anything you need from Fallon.

Your Fallon Health team

Jason Fortin

Account Executive, Municipal Market

Direct line: **1-508-368-9707**

E-mail: **jason.fortin@fallonhealth.org**

Patrick Flattery

Account Representative, Municipal Market

Direct line: **1-508-368-9235**

E-mail: **patrick.flattery@fallonhealth.org**

Katelyn Glennon

Client Service Advocate, Municipal Market

Direct line: **1-508-368-9198**

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